



North Carolina Awards for Excellence

What is the NCAfE Program?

Based upon the prestigious Malcolm Baldrige National Quality Award, the North Carolina Award for Excellence (NCAfE) is the top state-level recognition presented to an organization that has demonstrated, through its practices and achievements, the highest level of performance excellence by applying the principles of the Baldrige Excellence Framework.

Baldrige Criteria Crafts the Framework

The Baldrige Excellence Framework provides the tools to examine and improve each aspect of your organization's performance while keeping the whole organization in mind. The management framework enables leaders at businesses, hospitals, factories, schools and government bodies to examine every layer of the organization and devise strategies to reach goals, improve results and become more competitive by aligning people, plans and processes.

The framework consists of the criteria for performance excellence and offers a recognized way to achieve the following benefits:

- Innovation
- World-class results
- Integrated processes that enhance effectiveness and efficiency
- Organizational learning
- Sustainable success

For more information about the Baldrige Excellence Framework, please visit nist.gov/baldrige.



Get Involved

When you support NCAfE, you support North Carolina.

Launch a Journey Towards Performance Excellence.

NCAfE can help you and your organization improve systems and increase results.

Apply for a NCAfE Award

NCAfE is a practical, powerful step your organization can take to achieve its goals.

Visit ies.ncsu.edu/ncafe to get started.

Questions?

Contact Kevin Grayson at kevin_grayson@ncsu.edu or 704.751.9661



ies.ncsu.edu/ncafe

Performance Excellence Coaching

NC State University Industry Extension Services (IES) delivers solutions that improve an organization's ability to improve performance based on the organization's personalized and unique needs, and helps them on their journey to excellence. IES product specialists work with organizations across multiple sectors utilizing the Baldrige Excellence Framework as the basis for organizational performance management, assessment and excellence.

Customized to your level of organizational maturity, IES offers on-site coaching, training, and journey milestones that ensure long term sustainability and readiness to achieve your state's highest quality award and the National Baldrige Award, if desired.

Our expertise includes:

- Deep knowledge of the Baldrige Criteria
- Facilitating strategic planning and cultural transformation

The North Carolina Award of Excellence (NCAfE) is administered by the NC State University Industry Extension Services (IES). Launch a journey towards performance excellence, contact us today to learn how NC State University IES can help your healthcare organization.

Become an NCAfE Examiner

Examiners are a group of quality-driven professionals who collaborate to assess the businesses and organizations that apply to the NCAfE Award Program each year. They're tasked with developing the valuable feedback reports that applicant organizations use to streamline their processes, empower their workforces, and achieve the results they want.

Serving on the NCAfE Board of Examiners is a powerful personal and professional development experience. Starting with annual training and continuing through the applicant evaluation process, networking opportunities abound. In addition, examiners are exposed to the best practices of role model companies.

Employers have found that examiner training empowers employees to apply the Baldrige framework in their own positions, improving processes and results along the way. Applicants have also discovered that having an examiner on their team greatly improves their own NCAfE application.

NC STATE UNIVERSITY Industry Extension Services

We Can Help. 919.515.2358 | ieservices@ncsu.edu

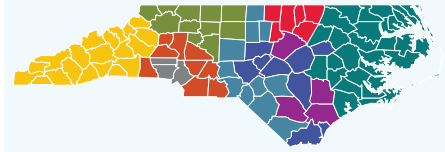


NC State University Industry Extension Services, established in 1955 as the outreach team for the NC State University College of Engineering, provides resources, tools and customized training programs to help businesses survive, thrive and grow.

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